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CONFIRMATION NO. 6674

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SERIAL NUMBER 09/820,457	FILING DATE 03/28/2001 RULE	CLASS 705	GROUP ART UNIT 3629	ATTORNEY DOCKET NO. 10006799-1
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APPLICANTS

Michael J. Borg, Boise, ID;

Alysia F. Wurst, Boise, ID;

** CONTINUING DATA *****

** FOREIGN APPLICATIONS *****

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 05/08/2001

Foreign Priority claimed

☐ yes ☐ no

35 USC 119 (a-d) conditions met

☐ yes ☐ no ☐ Met after Allowance

Verified and Acknowledged

Examiner's Signature

Initials

STATE OR

COUNTRY
ID

SHEETS

DRAWING
5

TOTAL

CLAIMS
25

INDEPENDENT

CLAIMS
4

ADDRESS

HEWLETT-PACKARD COMPANY
 Intellectual Property Administration
 P.O. Box 272400
 Fort Collins , CO
 80527-2400

TITLE

Systems and methods for utilizing printing device data in a customer service center

FILING FEE

RECEIVED
880

FEES: Authority has been given in Paper
 No. _____ to charge/credit DEPOSIT ACCOUNT
 No. _____ for following:

☐ All Fees☐ 1.16 Fees (Filing)☐ 1.17 Fees (Processing Ext. of time)☐ 1.18 Fees (Issue)☐ Other _____☐ Credit